



## Saving you time and money this Christmas

### Full monitoring of your computers to minimise problems

### For only \$10 a month—Special Christmas offer

InfoAge brings you a new proactive IT monitoring service.

One of the major challenges in maintaining your IT systems is trying to predict what will fail and when. We can detect issues for you and advise when you need to take corrective actions to prevent system failures from ever happening.

Our comprehensive real-time monitoring of your computer systems will ensure the reliability and stability of your IT systems and deliver the following benefits:

**Minimise your computer downtime.** You can address smaller IT problems before they become IT failures for you through our remote monitoring and alerting.

**Reduce your IT support costs.** Being able to take corrective actions avoids support costs. Proactive maintenance means fewer issues and less “unexpected” costly onsite IT support work.

**Fixed Price.** Our fixed price monitoring delivers a predictable cost. You have piece of mind when you know exactly how much you pay each month for your IT support.

**You can fix the issue yourself or use your IT department.**

**You also have access to our support services, so you know the problem can be resolved and you will be well looked after.**

## XMAS SPECIAL!

Sign up in December

Only \$10 per computer or \$25 for unlimited computers per month

Sign up for 12 months now and only pay for 10 months (save \$50)!

**DETAILS:** Performance Monitoring, Virus Protection Monitoring, Disk space Monitoring, Patch Monitoring, Real-Time Support, Asset and inventory management. Workstation monitoring services only. Support at standard time and material rates. 12 month deal to be paid in advance in full at time of order.

### Features

**Remote monitoring.** We have invested in a state of the art secure web based IT monitoring system that constantly feeds IT health and performance information back to our Operations Centre over a secure connection.

**Proactive Support.** When our monitoring system detects a potential IT issue we are instantly alerted and can advise you of the issue well before you would usually discover it (if at all).

**Security and Anti Virus Monitoring.** We automatically detect missing security patches or failed anti virus systems ensuring you are not exposed to possible Virus or Hacker attacks. It is important you install critical security patches and we will let you know when this is required.

**Backup monitoring.** Our monitoring systems will ensure your important business data is being successfully backed up as expected. Daily email alerts can be sent to indicate the success or failure of the backups.

**Asset Management.** Report and track locations, owners, suppliers, date of purchase, warranty and lease details across all of your managed IT devices.

**Inventory Management.** Get an up-to-date view of the hardware and software in use across your business. Track software licensing, installation dates, locations and managed device hardware configurations.

**Reporting.** Report on various IT Incidents and system health (performance, availability, security, software licensing, etc).

**Remote Desktop Control.** Help is readily at hand. Fast and secure access to your systems allows us to instantly respond to IT issues if you wish to use our support services.

Call David or Angie on 04 384 4451 or 0508 446 362 to get setup now and we'll have you running in a day.